

UNPRECEDENTED TIMES: THE FUTURE OF HOW WE WORK

THESIS BRIEF BY LISA SINGER

Unprecedented Times: The Future of How We Work

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Research

Project Summary

The COVID-19 pandemic created an unexpected and unprecedented global work experiment that permanently changed how we work, where we work, and the role work plays in our lives. This abrupt transition from a 'traditional' on-site work model to a remote work model has had a prolonged effect on people on psychological, emotional, and professional levels. While productivity levels increased, well-being and work/life balance decreased. I saw this as an opportunity to re-imagine the hybrid work model in a post-pandemic world. How do we combine the best parts of working on-site, such as socialization, movement, and routine, with the flexibility of working remotely? In my thesis, I have created a coliving and coworking community where groups of friends or colleagues can stay for extended periods of time to work remotely all while exploring the city of Portland, Maine together. Through deliberate space planning of the site, I decentralize 'work' and 'life' functions to foster socialization and movement and increase well-being and work/life balance.

Keywords

hybrid work model / coliving / coworking / community / tourism



UNPRECEDENTED TIMES:

How the COVID-19 Pandemic **Changed the Future of How We Work**

Lisa Singer **Thesis Literature Review** Drexel M.S. Interior Architecture Program Written November 2022

Introduction

In the past, Gallup's research has found that employee engagement and wellbeing have had The COVID-19 pandemic created an unexpected a reciprocal relationship, meaning that when one and unprecedented global work experiment that has increased, the other has as well. Employees permanently changed how we work, where we who feel valued tend to be more engaged in work, and what role work plays in our lives. This work, and in return, the employees experience abrupt, yet prolonged transition from a 'traditional' a greater sense of wellbeing. This wellbeingon-site work model to a fully remote work model engagement relationship in the workplace is has had a prolonged impact on people on integral to employee satisfaction ("The Wellbeingpsychological, emotional, and professional levels. Engagement Paradox of 2020"). In 2020, however, The following literature review examines the Gallup saw employee engagement and wellbeing effect of the pandemic on employees, what the diverge for the first time since they started tracking pandemic has taught us about how we work, and the relationship in 2009. Employee engagement ideas about the future of the workplace. hit record highs while personal wellbeing hit record lows. As many businesses either closed The COVID Catalyst: The Effect permanently or suffered major layoffs and furloughs due to the pandemic, employees who were fortunate enough to keep their jobs felt The shift from office-based work to working from pressure to work even harder to prove their value home during the pandemic felt like it happened to their employer and to pick up the slack caused overnight. Many were told that working from home by a reduced workforce 2008 ("Navigating Covidwould only last for two weeks. As this "two week" 19's Lessons on Burnout").

of the Pandemic on Employees

period was repeatedly extended, the new reality began having significant effects on employee's work engagement and emotional wellbeing. While people were more productive than ever without office distractions and commute times, they were simultaneously feeling increasingly lonely, overworked, and burnt out. The following research discusses these factors and how they lead to the largest voluntary job resignation in recent American history.

The Employee Engagement-Wellbeing Paradox

Source: Gallup Gallup, a global analytics firm, has been continuously tracking the relationship between the engagement and wellbeing of the workforce Employees were also experiencing an increased for thirteen years. They have described the level of flexibility and autonomy while working COVID-19 workplace data trends as "truly nothing from home that motivated them to continue [they have] ever seen before" ("The Wellbeingworking hard. Many employers expected Engagement Paradox of 2020"). During the employee engagement to plummet in response pandemic, personal wellbeing across the U.S. to the stresses of the pandemic but in contrast dropped 15% to the lowest levels since the to both expectations and to decreased wellbeing, Great Recession in 2008 ("Navigating Covid-19's employee engagement hit record highs and Lessons on Burnout"). exceeded pre-pandemic numbers. The takeaway



from this was that people were stressed and anxious, but more productive while working remotely. In fact, remote workers showed higher levels of engagement than on-site employees in 2020 according to Gallup's research. Gallup is attributing the high engagement rates to employees feeling united under a shared sense of purpose with fellow colleagues during a time of uncertainty ("The Wellbeing-Engagement Paradox of 2020").

Burnout, Loneliness, and their **Greater Effect on Women during** the Pandemic

During the pandemic, employees showed recordbreaking levels of resilience and engagement, but resilience can only be sustained for so long before it turns to burnout. The World Health Organization recognized burnout as a syndrome in 2019 and defines it as "resulting from chronic workplace stress that has not been successfully managed". It is characterized by feelings of energy depletion, exhaustion, mental distance from one's job and reduced professional efficacy ("Navigating Covid-19's Lessons on Burnout"). Both the U.S. National Library of Medicine and Gallup found that burnout particularly affected women during the pandemic. Their studies show that women's wellbeing was also negatively affected more than their male counterparts. This caused many women, particularly middle-to-high income working moms under the age of fifty, to leave the workforce. Many working moms felt an unprecedented weight on their shoulders to achieve success at work and at home with disrupted and inconsistent childcare and schooling (Ding, Yi; Robison, Jennifer). In 2020, the U.S. workforce shrunk by 2.3 million women compared to 1.8 million men. Unfortunately, the pandemic hit just as women in senior business leadership was at an all-time global high. For women to flourish in post-pandemic leadership roles, Gallup predicts the need for companies to maintain a hybrid work model and to create a work environment that fosters "a tone of agility, adaptability, and flexibility" (Robison, Jennifer). Another negative effect of the pandemic is what psychologists are calling the Loneliness Epidemic (Walsh, Colleen). This term refers to the emotional and psychological impact that prolonged isolation has played on people. Many unmarried people who worked remotely through the pandemic experienced a decrease in wellbeing as they were more susceptible to loneliness due to social-distancing restrictions. A Harvard study indicated that young adults aged 18-25 were particularly affected by loneliness during the pandemic (Walsh, Colleen). This statistic is consistent with the CDC's June 2020 findings that showed that 63% of people in that age group experienced substantial symptoms of anxiety and depression as well ("Mental Health, Substance Use, and Suicidal Ideation during the COVID-19 Pandemic").

'The Great Resignation' and Work's Shifting Role in People's Lives

More than 4.5 million people in the U.S. voluntarily left their jobs over the course of one month alone in 2021 (Wiles, Jackie). While many refer to this as 'The Great Resignation,' what is less frequently discussed is the mentality shift that lead to it. Gartner, a technological research and consulting firm, has been conducting extensive studies throughout the pandemic about how the shift in employee values is affecting the work landscape as a whole. They suggest that during the pandemic, people went into survival mode and it made them reflect on what truly makes them feel fulfilled. In a Gartner survey of more than 3,500 employees around the world in October of 2021, sixty-five percent of participants said the pandemic had made them rethink the role that work should have in their lives. Additionally, sixtytwo percent of people said that the pandemic made them want to make a substantial life-change (Wiles, Jackie). Gartner thinks this is because the pandemic forced everyone to contemplate how they spend their time, energy, and social capital.

What Employees Say About How the Pandemic Has Changed Their **Feelings About Work and Life**

The pandemic has ...



Source: Gartner

Gartner's findings suggest two main catalysts for people voluntarily leaving their jobs during the Sweitersteinen Wark Association Week pandemic: the need to feel valued and the need Source: Gartner for flexibility. Both of these factors out-ranked the desire for increased pay according to their survey The chart above describes the four work modes (Wiles, Jackie). Employees are developing an in a hybrid model. Location-based work modes increased sense of worth and need to feel valued, include *colocated*, when teams are working from which many employers have not learned how to achieve in a remote work model. People want the same place, and *distributed*, when teams are working remotely. Time spend-based work acknowledgment, growth opportunities, and to modes consider whether teams are working have a purpose. Additionally, people feel they synchronously or asynchronously. have proven their ability to work remotely during the pandemic, and now that some companies are Using this model, four work modes are created: requiring employees to return to the office fulltime, they feel a lack of trust and autonomy.

What the Pandemic has Taught **Us About How We Work**

Before the pandemic, most employers recognized two modes of working: in-office and remote. In reaction to the pandemic, many companies have switched to a "hybrid work model", meaning employees split their time each week between working at home and working in the office. A successful hybrid model recognizes four work modes rather than two. Beyond just considering where we work, progressive companies are now considering how we work. The following research explains why the operation of four work modes contributes to maximized productivity and wellbeing, and it discusses the benefits of the hybrid work model as suggested by data collected during the pandemic.



- Working together, together: when teams are colocated, contributing to meetings in a shared space.
- Working together, apart: when teams are distributed, but participating in virtual meetings.
- Working alone, together: when teams are in shared spaces, but not working at the same time.
- Working alone, apart: when teams are distributed, and individuals are conducting deep focus work.

Synchronous versus Asynchronous Work Styles

Synchronous work, or the 'traditional' style of working, describes when multiple people work together at the same time. Asynchronous work refers to the practice of working on a team that does not require all members to be working simultaneously ("Asynchronous versus Synchronous Work"). There are positives and negatives to both types of work.

Synchronous work is beneficial because it naturally provides team bonding opportunities. Problems are often solved quicker in synchronous work models because there are fewer delayed responses due to staggered work schedules. The biggest downsides of the synchronous work model are the lack of flexibility and the distractions. Instant messaging takes up over ninety minutes per day on average, which interrupts focused work ("Asynchronous versus Synchronous Work").

Asynchronous work comes with increased flexibility, which allows people to fit work into their schedules rather than the other way around. Asynchronous workers can maximize their productivity without waiting for others to complete a task. It also involves fewer interruptions than synchronous work, which allows for longer periods of concentration that can contribute to increased productivity, performance, and engagement. The sudden switch from synchronous work models to asynchronous work models during the pandemic could explain the record-breaking employee engagement discussed earlier. Disadvantages to asynchronous work are missing out on 'water cooler talk' (bonding with colleagues takes more of a deliberate effort) and a decrease in spontaneous creative brainstorming.

Due to the creative conversations that happens in face-to-face meetings, human resource leaders usually rank the synchronous modes of working as more important to collaboration and innovation. However, Gartner has found that asynchronous work is just as valuable as synchronous work because it gives employees opportunities to focus and restore their mental energy (Gartner Human Resources Research Team). It also helps combat 'back-to-back meeting fatigue' which occurred frequently during the pandemic and was a major contributor to burnout ("Navigating Covid-19's Lessons on Burnout").



Source: Gartner

Successfully Collaborating in any Work Mode

Recent Gartner research indicated that seventyone percent of HR leaders are concerned about employee collaboration in hybrid and remote work models. Although collaboration does not happen spontaneously in remote work, the Director of Research at Gartner, Alexia Cambon, states, "Our research shows that teams of knowledge workers who collaborate intentionally are nearly three times more likely to achieve high team innovation than teams that do not use an intentional approach" (Gartner Human Resources Research Team).

Gartner suggests that collaboration is possible in any work mode. There are various factors that determine which work mode best suits each employee - some of these factors include personality type, seniority, and generation. Progressive organizations need to accommodate all types of work modes to help their employees flourish. This will increase employee wellbeing and in turn, decrease turnover and burnout. Some ways Gartner suggests for supporting distributed We Work workers include providing ergonomic chairs for their at-home work stations, providing fitness "We used to always compete for talent on the memberships, and subsidizing memberships basis of how awesome our offices were to work. to coworking spaces for employees who focus Now we compete on a totally different dimension. better outside of their home environment (Gartner which is flexibility." Human Resources Research Team).

Benefits of Hybrid and Remote Work Models

Prithwiraj Choudhury, a professor at Harvard Business School, conducted a study where he analyzed 30,000 emails sent between both distributed and colocated employees during Summer 2020 (Rand, Ben). There were three focus groups: remote workers, workers in a hybrid between remote and in-office, and inoffice workers. Employees completed satisfaction surveys that assessed their wellbeing, and supervisors completed assessments on each employee's productivity. In all three categories measured - quantity of emails sent, employee satisfaction, and quality of work - the hybrid group outranked the remote and in-office groups. According to Chudhury, the hybrid group reported greater satisfaction with working from home,

Employees are valuing flexibility now more better work-life balance, and lower isolation than than ever. According to a study conducted by the other two groups. His research points to peak Gartner, seventy-five percent of hybrid or remote wellbeing and productivity when flexibility is the knowledge workers say their expectations for rule rather than the exception (Rand, Ben). work flexibility has increased since the pandemic (Gartner Human Resources Research Team). After Another benefit of remote or hybrid work is in proving, contrary to employer expectations, that terms of environmental impact. In a case study of working remotely actually increased productivity, the US Patent and Trademark Office, Chudhury employees feel that they have earned the trust noted that switching permanently to remote work and autonomy to work remotely for at least part in 2012 has already reduced emissions by 44,000 of their work week ("The Wellbeing-Engagement tons and prevented employees from driving 84 Paradox of 2020"). million miles. It also reduced the company's hiring costs by 4.4%, decreased their office costs by The way companies are responding to this varies \$38.2 million, and increased productivity (which depending on the size and type of the organization, in their case, mean they approved more patents) how independent the work is, and how traditional which significantly boosted the economy (Senz, or progressive the leadership team is. Gartner Kristen). predicts that by 2023, the amount of knowledge

The Future of How and Where

- Steve Hafner, CEO of Kayak (Walsh, Nora)

Approximately three-quarters of U.S. companies are currently offering a hybrid work model for their employees. Less than half of those companies offered a hybrid model before the pandemic, which is an indication of the direction of workplace trends (McCain, Abby). In addition to hybrid worker, the digital nomad also had its 'big break' due to the pandemic. Digital nomads are people who work while traveling the globe due to their jobs being permanently remote ("What Is a Digital Nomad?"). The following research discusses current workplace trends, future workplace forecasts and the new opportunities of digital nomads due to the pandemic.

Work Location Forecast: Hybrid, **Remote and On-Site Flexibility**

workers working remotely will increase from 27% in 2019 to 47% (Gartner Human Resources Research Team).

According to an Accenture survey, 83% of workers would prefer a hybrid work model in the future. The survey also indicated that employees who worked in a hybrid model during the pandemic were less burnt out than those who worked fully remote or in-office. Companies are seeing a 12% reduction in turnover when they allow for at least part-time remote flexibility (Smith, Christie, et al). Allowing employees to work remotely part time benefits employers as well - according to Accenture's survey, companies save \$11,000 per year per remote or hybrid worker. When pairing this statistic with the higher productivity and engagement rates of hybrid workers, it indicates that the hybrid work model benefits both employers and employees. Workers also save money in a hybrid or remote model. Over one third of the hybrid workers surveyed saved over \$5000 a year on gas/commute costs, childcare costs and tax write-offs compared to when they worked fully on-site (McCain, Abby).

Seventy-four percent of companies in the U.S. are currently using a permanent hybrid work model. Of these companies, 47% offered a hybrid option pre-pandemic, whereas 27% started offering it as a response to the pandemic but plan on keeping it in effect. Sixteen percent of said companies moved to a hybrid model during the pandemic but are returning to a fully on-site model (McCain, Abby). This is a substantial cause of turnover in the current work landscape. Fifty-four percent of employees surveyed said they would leave their current job if hybrid flexibility is not maintained (Melin, Anders). Even though remote work proved to increase productivity, many executives still emphasize their desire for employees to come into the office a few days a week to maintain company culture, as indicated in the top chart below. The lower chart shows employee opinions on their ideal working situations based on their generation. In comparing both sets of data, it seems as if two to three days in office would make the majority of both employees and employers satisfied (McCain, Abby).

EXECUTIVE OPINIONS ON HYBRID WORK AND COMPANY CULTURE







Source: McCain

The Rise of the Digital Nomad

The term 'digital nomad' was popularized in 1997 when it was the title of a book written by Tsugio Makimoto and David Manners. In the book, the authors predict that technology would allow for people to return to a nomadic state and work from anywhere in the world ("What Is a Digital

Nomad?"). Decades later, their prediction proved Conclusion to be true. As of today, almost seventeen million Americans (about half of which are millennials) Data collected throughout the COVID-19 describe themselves as digital nomads, which is pandemic has provided invaluable insights into increased by 131% since before the pandemic how we work and how our work life affects our ("2022 Digital Nomads Report Shows 131% wellbeing. The widespread implementation of Growth Since 2019") the hybrid work model has allowed employees to maximize their productivity, mental wellness, and In response to a growing population of digital work engagement while simultaneously saving nomads, over twenty countries around the world them time and money. After working remotely are now offering remote work visas that allow during the pandemic, most employees prioritize foreigners to work remotely within their borders flexibility in an employer over everything else. for up to ten years (Walsh, Nora). Portugal, Data collected during the pandemic helped Spain, Norway, Brazil, Thailand, and Costa Rica companies recognize that how we work is equally are among the pioneers of this movement. These important to where we work. In my thesis, I visas would help countries create jobs to boost want to use these insights to create a coworking their economy. Caroline Trejos, the director space that is conducive to both synchronous and of marketing for Costa Rica's tourism board, asynchronous work modes and fosters creativity, estimates that each remote worker will generate engagement, focus, and wellbeing. I aim to use over \$46k per year. Thailand is offering tax interior architecture to create an evidence-based exemption initiatives for remote workers with the design that re-imagines what a workspace looks goal of bringing in young talent to supplement an like by using innovative solutions for flexibility, aging work force (Walsh, Nora). privacy and innovation.

Airbnb CEO and co-founder Brian Chesky has reported that they have seen a twenty-five percent increase in long-term stays since 2021, and a ninety percent increase since 2019. He states that "the right solution should combine the best of the digital world and the best of the physical world" and is allowing his employees to live and remotely in more than 170 countries for up to ninety days a year in each location (Walsh, Nora).

In April 2021, Tara Cappel, founder of FTLO Travel, launched Sojrn to inspire remote-working professionals to take their careers abroad for month-long excursions around the world. Cappel describes the experiences as a fusion of work from home and study abroad. Some examples include Fashion in Paris, History in Rome, Architecture in Barcelona, and Wine in Tuscany ("SOJRN Chapters: Explore All Work and Travel Programs").

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Precedent Studies

Precedent Study: The Kitchenless Home



The Kitchenless Home: What is it?

The Kitchenless Home is a co-living concept created by Spanish architect Anna Puigjaner (pictured above). She re-imagined the spatial experience of the home by taking out 'the most controversial part': the kitchen. She realized you could remove any part of the home without problem but as soon as you touch the kitchen, it generates an adverse reaction. According to Puigjaner, removing the kitchen is provocative because of its link to the 20th century values involving women, politics, domesticity, and the ideal family construct. Her project has received the Wheelwright Prize from Harvard along with a \$100,000 endowment to research communal residence models worldwide.



What Does it Solve?

- + Loneliness: there is a lack of social outlets for the elderly & youth
- + The need for healthy & sustainable neighborhoods: building a sustainable community culture
- + Reduces food waste: Americans waste 30%, or \$48 billion, of food annually
- + Saves time: Getting back the time you spend cleaning your kitchen



Keywords & Concepts

Co-Living **Kitchenless Home Domestic Equality** Feminism **Collective Habitation** Community Sustainability Collaborative Economy Sharing Culture Sættedammen Social Outlet Reduced Food Waste One Shared House 2030

I looked at this project through the lens of the social and cultural benefits of co-living and how to create a community among strangers. By removing the kitchen from a home, it forces people to go to a common area to cook. In doing this, it creates a safe community that blends people of different cultures and backgrounds. Co-living decreases loneliness, increases creativity and collaboration, and reduces waste. The Kitchenless Home = challenged me to rethink which domestic functions require privacy versus which benefit from communal collaboration. With many companies removing their expectation of location-dependency, working is becoming a function of the home. Puigjaner applied the Space10 Survey to support her Kitchenless Home model.



How it Relates to my Thesis Topic

Precedent Study: One Shared House 2030

What is the One Shared House 2030 Survey?

In 2018, Space10 conducted a "playful research project" called One Shared House 2030 that asked 14,000 people from 147 countries how they would like to live in the year 2030. The survey results indicated that almost everybody was willing to share something. There was an equal split of men and women, and 85 percent of respondents were 18–39 years old. Most respondents are either single or in childless relationships, and live in Northern Europe, North America and Asia. The objective of the survey was to build a database of knowledge for designers to reference when coming up with the programs for future living spaces.



What Makes Co-living Appealing to People?

01 Socialization

A surprising result of the survey indicated that socialization was the number one reason people are attracted to the idea of co-living. It outranked affordability, having access to shared facilities, and being able to live in an otherwise unaffordable neighborhood.

02 Combating the Loneliness Epidemic

Even though Social Media allows us to be more connected now than ever, studies show that people are feeling increasingly lonelier and that they lack a sense of community. Fifty percent of us also make less money than our parents did at our age, so it's no surprise that high living costs and loneliness were listed as the top two reasons to co-live.

03 Tight-Knit Communities

While there are many benefits to co-living, the formation of a tight-knit community (even among childless respondents who don't need childcare) is the number one appealing factor. With so many people moving out of their parents houses before getting married and buying stand-alone homes, the community aspect is lost which can oftentimes result in increased loneliness.



Main Survey Takeaways

- + Couples without children and single women are the demographic who found the concept of co-living most appealing
- + People want to live in small communities. Most people responded that they'd like to live in small communities of four to ten people, which was an interesting takeaway considering most existing co-living spaces (including The Collective, Pure House, Common and WeLive) are designed for hundreds of people
- + People still prioritize privacy. Lack of privacy was the respondents' top concern. Most people are willing to share common area spaces but still want off-limits private spaces. People are willing to blur the line between public and private but still value boundaries between "my space" and "your space" and "our space"
- + People would rather help clean than have daily dinners.

- + People want to furnish their own spaces, but they want common areas designed and furnished professionally
- + People are willing to share utilities, internet, gardens and workspaces. However, bedrooms, bathrooms and shared groceries are off limits. Some respondents would be willing to share a communal kitchen as well.
- People want to vote for new members and value diversity. Most
 prefer couples and single men and
 women. Couples with small children and
 teenagers are least preferred. The most
 important qualities in a co-living
 housemate are cleanliness, honesty and
 consideration. The least important qualities
 are being funny, handy and attractive
- + And most importantly, **pets are** welcomed

Precedent Study: Co-Working in Sant Magí



About the Project

Location	Palma de Mallorca, Spain	
Architects	BARRI Studio	
Building Size	4,940 SF	
Project Type	Adaptive Reuse,	
	Refurbishment	
Program	1 level of coworking,	
	2 levels of luxury suites	
Completion	2022	
Photography	José Sanchez Masterton	

Aspects that resonated with me:

- Shared public & semiprivate spaces
- The adaptive reuse method
- The refined yet welcoming aesthetics
- The locally sourced materials palette
- The programming model: coworking mixed with living spaces







Sant Magí is an adaptive reuse project of a three story building in the historic district of Palma de Mallorca in Spain. The ground floor has a coworking space while the upper levels consist of two luxury suites. The coworking space opens to the main street and to an indoor patio at the back of the plot. Materials were locally sourced. Vegetation is used to tie the indoor and outdoor spaces together, and to achieve privacy. The outdoor terraces act as an oasis for patrons to enjoy the Mediterranean weather and atmosphere.



Building Diagram and Sections

Working spaces are indicated in blue and living spaces are indicated in red. The outdoor terrace space is shared among coworking tenants and apartment tenants.









Air Circulation Diagram

The diagram on the left shows the air circulation of the building space, taking into account the open-air staircase atrium and shared outdoor terrace.



Workspace Floor Plan Source: ArchDaily



Apartment Floor Plan Source: ArchDaily











Case Study: Copenhagen Summer



While studying abroad in Copenhagen this summer, I was able to immerse myself in a new city and develop a **routine** that made me feel like a local. I enjoyed my morning commute - a short subway ride, then a 10 minute walk where I would stop for a coffee and croissant on the way to class. Our studio, lecture space and our student hub (library/printers) were all in different buildings in the same neighborhood which forced me to get some **movement** in throughout the day and explore the city. I found that having this routine helped with my **mental health** and clarity and even helped with my creativity - I'd often pass buildings on my commute that would inspire my designs for my studio project.









Case Study: Work Survey

On January 4, 2023, I conducted a ten-question survey with **100 participants** (median age range 25-45) to gauge what their work model looks like currently compared to what it looked like before the pandemic. I also wanted to see how people felt about their current work model, what they liked and disliked about working remotely during the pandemic, and what they missed about being in the office.

Summarized Results

01 The number of hybrid workers has tripled since before the pandemic.

76% of participants **never** worked from home before the pandemic (unless they had a doctor's appointment). Now, **78%** of participants work either **entirely remotely** or have a **hybrid model.** This aligns with the published data I referenced when writing my Literature Review.

02 Employee happiness has increased since before the pandemic.

The majority of participants are happier now than they were pre-pandemic with their hybrid or remote work model, but **29% need more flexibility** like they had while being fully remote at the height of the pandemic

03 Remote employees missed work-life balance & socialization.

Socializing with coworkers and the **separation of work and life** were the two most-missed parts about being in the office while working at home during the pandemic. They also missed their morning routine and shower.

04 Half of participants have never worked from a coffee shop.

Over half of participants have never worked from a coffee shop due to feeling distracted, the need for multiple monitors, having coffee at home, or the nature of their work. Those who do work at coffee shops need a change of scenery to help them focus and enjoy the people watching. **Post-survey follow-up:** many of the people who replied that they do work at coffee shops work in creative industries or identify as creatives.

05 Most people want to work remotely from somewhere new.

83% of participants would take the opportunity to **work remotely from a different part of the country** with their partner or friends for a month or two.

06 People are willing to share.

Three-quarters of participants are willing to share utilities, wifi and outdoor areas in a co-living space, and almost half are willing to share a communal kitchen.

Survey Questions

How often did you work from home *before* the pandemic?

53% Never

23%	Doctors appointments
10%	Always
9%	A few days a week
5%	Other

How often did you work from home *during* the pandemic?

71% The whole time24% Occasionally

5% Never

How often are you able to work from home *now*?

41% Always

37% A few days a week	ί
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- 8% Never
- 7% Doctors appointments
- 7% Never

Are you happy with your company's current work model?

61% Yes, happy overall29% No, need more flexibility10% No, I want to be remote

10% No, I want to be remote

What did you enjoy about working from home during the pandemic?

93% Throwing laundry in

- 92% Saving commute time/money
- 73% Better work/life balance
- 61% Sleeping in
- 45% Employer's trust
- 16% Easier for childcare

What did you miss if you worked from home during the pandemic?

68%	Separation	of work	&	life	
-----	------------	---------	---	------	--

68% Socializing with coworkers

- 56% An excuse to shower
- 37% Working in the office
- 35% Face-time with boss
- 30% Morning routine
- 30% Alone time
- 27% Space from partner

Have you ever worked from a coffee shop or co-working space?

55% No 45% Yes

If you worked form a coworking space, which functions outside of work stations/conference rooms would be appealing fo you?

80%	Coffee shop
36%	Bar
30%	Communal kitchen
23%	Childcare
18%	Private nursing rooms
16%	Podcast booth
11%	Photographhy backdrop
8%	Bike storage

If you were able to work remotely from anywhere in the country for a month, would you do it?

90% Yes 10% No

In a co-working space, which would you be comfortable sharing?

85% Outdoor areas

- 78% Utilities/wifi
- 45% Kitchen
- 11% Nothing

Case Study: Kismet Co-working Spaces

Interview with the Founder of Kismet: Christopher Plant

CONDUCTED JANUARY 25, 2023

In January, I interviewed the founder and owner of the Kismet Co-working spaces Christopher Plant in the Manayunk space. He currently runs two coworking spaces, in Manayunk and Chestnut Hill, and has recently closed one in Callowhill. He has learned an extensive amount about what works and what doesn't work when it comes optimal building sizes and program since he opened his first space in 2018. For example, his 16,000 SF space worked a lot better than his 6,000 SF space because it had more offices, which bring in the most revenue per month, and because people want anonymity and bigger spaces provide that.

He toured me around the Manayunk space and introduced me to the members working that day. Most people working were office renters - only three people were working at the individual work stations. Plant said having an area that can be used as a bar is an investment because Kismet makes a lot of their revenue by renting the space out for private events on weekends. He said his members feel like colleagues - they have a drink in the office at the end of the day and pop by each other's offices. Many people work there because they miss the socialization of an office and the opportunity to exchange creative ideas.

His current Manayunk space, which cost 1.2 million dollars to build, has ten teams of four to six people who use Kismet as their only office space. Plant observed that people use the private phone booths very frequently and the podcast booth as well but said in his next space, he will consider acoustics more since noise is their biggest problem.



About the Project

Location	
Architects	
Building Size	
Project Type	
Opening Date	
Levels	

Manayunk, PA M Architects LLC 16,000 SF Co-working space 2018 Two levels

Program Details

8'-0" x 8'-0"	64 SF each
4'-0" x 4'-0"	16 SF each
12'-0" x 6'-8"	80 SF each
17'-10" x 13'-10"	246 SF
15'-10" x 11'-10"	187 SF
14'-0" x 12'-0"	168 SF each
10'-0" x 7'-8"	78 SF each
5'-0" x 7'-9"	38 SF each
3'-10" x 5'-0"	19 SF each
18'-3" x 12'-10"	234 SF
27'-5" x 8'-10"	242 SF
	8'-0" x 8'-0" 4'-0" x 4'-0" 12'-0" x 6'-8" 17'-10" x 13'-10" 15'-10" x 11'-10" 14'-0" x 12'-0" 10'-0" x 7'-8" 5'-0" x 7'-9" 3'-10" x 5'-0" 18'-3" x 12'-10" 27'-5" x 8'-10"

Kismet Manayunk: 4131 Main Street

PHILADELPHIA, PA | OPENED 2018, RELOCATED 2022



FIRST LEVEL FLOOR PLAN



SECOND LEVEL FLOOR PLAN





Conference rooms

Private offices

Reception

Lounge areas Kitchenette/seating Back of house

Kismet Manayunk: 106 Jamestown Avenue

PHILADELPHIA, PA | NEVER OPENED - LEASE FELL THROUGH





DESIGNED & RENDERED BY M ARCHITECTS, LLC



B.O. TRUSS @ 36'-7 7/8" FIFTH FLOOR OFFICE 1,760 SF FOURTH FLOOR KISMET 3,225 SF THIRD FLOOR KISMET 3,225 SF SECOND FLOOR BAR/RESTAURANT 2,535 SF GROUND FLOOR

BUILDING SECTION | N.T.S.

About the Project

Location	Manayunk - Philadelphia, PA
Architects	M Architects LLC
Designed	2017
Building Size	11,950 SF + covered outdoor areas
Project Type	Mixed-use occupancy + Bar/restaurant 2,535 SF + Co-working space 6,450 SF + Office space 2,960 SF
Levels	Five levels
Parking	Yes - parking lot
Public Transit	Adjacent to Septa line (great for accessibility, bad for sound)



Kismet Manayunk: 106 Jamestown Avenue

FLOOR PLANS | DRAWN BY M ARCHITECTS LLC IN 2017





LEVEL 1 PLAN: DEKE'S RESTAURANT/BAR



Large windows and high ceilings in co-working space

Above a restaurant/bar

Proximity to public transit

Parking lot

Programming





Portland, Maine

PENINSULA | THESIS SITE



Old Port Neighborhood

DOWNTOWN PORTLAND SITE MAP



West End A Median age: 31.7

- Parkside Median age: 29.5 B
- Downtown (\mathbf{C}) Median age: 33.5 Includes Old Port
- West Bayside (\mathbf{D}) Median age: 34.8

East Bayside E Median age: 28.1

(**F**)

Munjoy Hill Median age: 33.5 Mostly residential

9 **Thesis Site** Old Port Neighborhood

Why Portland, Maine?

- + Portland has a great and growing art, culture and culinary scenes
- + The mix of city and nature there is a lot to do both indoors and outside in every season, and it's on the water
- + Tax incentive for young adults to work from there (recent college graduates can deduct what they paid in student loans, up to \$377 a month, from their state income tax by working in Maine)

Food & Drink

01 Bar

02 Grilled Cheese Cafe

- 03 Bakery
- 04 Ice Cream Shop
- 05 Pizzeria
- 06 Restaurant

Retail

- 07 Skateboard Shop
- **08** Souvenir Shop
- Stationery Shop 09
- **10** Clothing Boutique
- **11** Artisan Ceramics
- 12 Antique Store
- 13 Jewelry Store
- 14 Cannabis Shop
- 15 Flower Shop

- Lifestyle
- **16** Tattoo Shop
- **17** Pilates Studio
- 18 Public Parking
- 19 Hotel
- 20 Bank

Site Buildings

- A 21 Exchange Street
- **B** 42 Market Street
- **C** 46 Market Street
- D 31 Exchange Street

Mainly Driving & Biking Mainly Pedestrian **Cobble Stone Street**



Building A: 21 Exchange Street

Floors: 4 Floor Size: 2,268 SF Height: 69'-0" tall Built: 1900 **Original Use:** Toy factory **Overall Size:** 9,072 SF total *photo from 1924 tax records*

9,072 SF



Building B: 42 Market Street

Floors: 2 Floor Size: 3,067 SF Height: 34'-0" tall Built: 1874 Original Use: Glass & copper smith's shop Overall Size: 6,134 SF total photo from 1924 tax records

6,134 SF



Building C: 46 Market Street

Floors: 3 Floor Size: 2,302 SF Height: 52'-0" tall Built: 1894 Original Use: Plumber's shop Overall Size: 6,906 SF total Outdoor area: 1,708 SF photo from 1924 tax records



Building D: 31 Exchange Street

Floors: 3 Floor Size: 3,835 SF Height: 52'-0" tall Built: 1920 **Original Use:** Shops & offices **Overall Size:** 11,505 SF total *photo from 1924 tax records* 6,906 SF

11,505 SF

Aerial Views SOURCE: GOOGLE EARTH





Site Analysis EXISTING CONDITIONS





A 21 EXCHANGE STREETB 42 MARKET STREET

D 31 EXCHANGE STREET

C 46 MARKET STREET

Program



Project Overview & User Demographic

Program Description

Co-working/co-living community for groups of friends or colleagues who want to experience a new city together

User Demographic

- + Groups of friends or colleages in their mid twenties to late thirties looking to explore a new city
- + Hybrid or remote workers who are able to work from anywhere
- + Stays ranging from one to four weeks
- + Group sizes ranging from four to ten

Site Criteria

- + Location it must be walkable to downtown
- + A group of historic buildings in close proximity to each other
- + All buildings should be multi-level with storefront presence on street level
- + Outdoor space for socializing and food trucks
- + Access to a parking lot
- + Walkable / bike-able part of town
- + Area with lots to do restaurants, breweries, shops

Project Objective: Decentralize Work & Life

While working remotely has opened a lot of doors for employees, including increased flexibility and being able to break away from the 9 to 5 work schedule, it also has its downsides. It blurs the lines between work and life, and also causes many people to put in more hours without taking a break or socializing. Many remote workers surveyed said while they were happier overall with their new work model, they still missed their morning routine, socialization, and movement throughout the day. The goal of this project is un-blur those lines while still within the remote work model. My aim is to mix the best parts of working in an office with the best parts of working remotely by decentralizing work and life.

My program creates a community within a community in Downtown Portland. There are co-living units for groups of four to ten people, a coworking space, a restaurant, a board game cafe, a laundromat and a gym. To get from one space to another, guests will have to leave their living unit and walk down the street. While it may sound like a small task, reduced movement during the pandemic was a big contributing factor to depression. Movement throughout the day benefits our physical and mental health and boosts creativity. Bike rental will be included to promote an active lifestyle and provide the opportunity to explore all that Portland has to offer.

Another goal of this project is to allow guests to fully immerse themselves in the culture of a new city. The site I chose is in Old Port - the historic and walkable part of Downtown Portland. It is rich in history, culture and nature, and has a booming restaurant, art and shopping scenes.



Decentralizing work, play & life can help reintroduce routine, socialization, movement and work/life balance into the hybrid and remote work models

Primary List of Spaces

Space Type

M O R K

individual work stations zoom / conference rooms private phone booths product shoot area coffee bar podcast booth makers spaces private offices communal work tables kitchenette lounge areas	
co-living space gym & sauna laundromat event space (within cowork) bodega coffee shop mail room bike storage	

	product shoot area coffee bar podcast booth makers spaces private offices communal work tables kitchenette lounge areas		
1	co-living space gym & sauna laundromat event space (within cowork) bodega coffee shop mail room bike storage	✓ ✓ ✓	

bowling alley fast-casual dining LΑΥ board game cafe food trucks ٩ bar outdoor area

Upper Level Street Level

\checkmark
\checkmark

Programming: Living Spaces

Public

Private

CO-LIVING UNITS

Semi-private

Bedrooms (1 per guest)	12'x10'	120 SF
Bathrooms (1 per 2 bedrooms)	5.5'x7.5	46 SF
Kitchen	12'x15'	180 SF
Living room	10'x10'	100 SF
Entry lobby / coffee station	12'x15'	180 SF
Package room	8'x8'	64 SF
Bike storage	5'x15'	75 SF
Housekeeping	12'x10'	120 SF
Janitorial	7'x9'	63 SF
Circulation	15%	



FOUR BEDROOM UNIT

Pro	gra	mm	ing:	Livin	g

	Public	Semi-private	Private		
	GY	M & SAUNA			
4 BEDROOM UNIT	AVER	AGE: 10 SF PER GUEST	SIZE	ΟΤΥ	τοται
sieeps 4-8 guests	• W	orkout equipment area	700 SF	1	700 SF
$4 \times \text{Bedrooms} = 4 \times 120 = 480 \text{ SF}$			15 SE	2	00 SE
1 x kitchen = 1 x 180 = 180 SF		aurias (72 × 95)	45 51	2	50 51
1 x living room = $1 \times 100 = 100 \text{ SF}$	e Lo	ockers & restrooms	150 SF	2	300 SF
UNIT SIZE: 872 SF					(1,090 SF)
6 BEDROOM UNIT					
sleeps 6-12 guests			SIZE	QTY.	TOTAL
4 x Bedrooms = 6x120 = 720 SF	e La	undry Area (15' x 17')	255 SF	1	(255 SF)
3 x bathrooms = 3x46 = 138 SF		+ washers		8	
$1 \times \text{living room} = 1 \times 100 = 100 \text{ SF}$		+ dryers + folding area		8 1	
UNIT SIZE: 1,138 SF		+ circulation		25%	
	BC	DEGA	017E	OTY	τοται
sleeps 8-16 quests				QTY. 1	
	58	ales Floor	840 SF	I	840 SF
8 x Bedrooms = $8x120 = 960$ SF 4 x bathrooms = $4x46 = 184$ SF		+ dry goods + 8-door cooler (21 LE)	530 SF	1	530 SF
1 x kitchen = 1 x 180 = 180 SF		+ circulation	55 01	25%	55 61
1 x living room = $1x100 = 100$ SF	e Ca	ash wrap / back wrap	150 SF	1	150 SF
UNIT SIZE: (1,424 SF)	• C	old storage	150 SF	1	150 SF
	• O	fice/break room	100 SF	1	100 SF
	Di	y storage	150 SF	1	150 SF
	📕 🖶 Ba	athroom	60 SF	1	60 SF

Spaces

1,450 SF

Programming: Working Spaces

Public

Semi-private

Private

CO-WORKING SPACE				
	SIZE	QTY.	TOTAL	
Lobby / reception desk	300 SF	1	300 SF	
Lounge areas	100 SF	4	400 SF	
Personal work stations	16 SF	50	800 SF	
Communal work stations	64 SF	10	640 SF	
Private phone/zoom rooms	20 SF	8	160 SF	
Conference rooms	80 SF	8	640 SF	
Coffee shop & bar	500 SF	1	500 SF	
Makers Space	500 SF	1	500 SF	
Photography area	120 SF	1	120 SF	
Podcast rooms	120 SF	2	240SF	
Common area kitchen	160 SF	2	320 SF	
Nursing room	70 SF	2	140 SF	
 Bike storage 	75 SF	1	75 SF	
Lockers	75 SF	1	75 SF	
Restrooms	50 SF	8	400 SF	
Storage (extra monitors etc)	200 SF	2	400 SF	
Print Room	200 SF	1	200 SF	
Private offices	65 SF	15	975 SF	
Event space	1000 SF	1	1000 SF	
Circulation	25%	1	1920 SF	
			9,800 SF	

Programming: Recreational Spaces

Public	Semi-private	Private					
_							
B	BOWLING ALLEY / BAR						
W	WITH OUTDOOR FOOD TRUCKS						
		SIZE	QTY.	TOTAL			
	Bowling lanes (42" x 60' long)	210 SF	3	630 SE			
			-				
	Bowling seating area (84"x84")	50 SF	4	200 SF			
	Check-in desk/shoe storage Restrooms	100 SF	1	100 SF			
		100 SE	2				
		100 SF	2	200 SF			
	Bar/lounge Office/storage	900 SF	1	900 SE			
		000 0.	·				
		150 SF	1	150 SF			
	Circulation	15%	1	300 SF			
	Circulation			\frown			
				(2.485 SF)			

QTY.

TOTAL

100 SF

800 SF

150 SF

200 SF

100 SF

200 SF

1,550 SF

BOARD GAME COFFEE SHOP =

1,000-1,800 SF FOR 15-25 PEOPLE					
.,	SIZE	QTY.			
Coffee counter / cashwrap	100 SF	1			
Seating	800 SF	1			
Office/Storage	150 SF	1			
Kitchen	200 SF	1			
Restrooms	50 SF	2			
Board game storage	50 LF	1			
Circulation	15%	1			

Site Diagram ISOMETRIC SITE PLAN



Bubble Diagrams

OPTION ONE BUBBLE DIAGRAM | PROGRAM IN SITE



Programming Diagrams

OPTION ONE | ISOMETRIC SITE VIEW





A: 21 Exchange Street 2,268 SF per floor 9,072 SF total

B: 42 Market Street 3,067 SF per floor 6,134 SF total

C: 46 Market Street 2,302 SF per floor 6,906 SF + 1,783 SF outdoor

D: 31 Exchange Street

3,835 SF per floor 11,505 SF total

Bubble Diagrams

OPTION TWO BUBBLE DIAGRAM | PROGRAM IN SITE



Programming Diagrams

OPTION TWO | ISOMETRIC SITE VIEW





A: 21 Exchange Street 2,268 SF per floor 9,072 SF total

B: 42 Market Street 3,067 SF per floor 6,134 SF total

C: 46 Market Street 2,302 SF per floor 6,906 SF + 1,783 SF outdoor

D: 31 Exchange Street 3,835 SF per floor 11,505 SF total

Exploded Axons

OPTION ONE PROGRAM

Exploded Axons


03 Design Development



Schematic Design

Site Model

SCHEMATIC DESIGN





MILK STREET ELEVATION

Site Model



MARKET STREET ELEVATION



EXCHANGE STREET ELEVATION

SCHEMATIC DESIGN BLOCKING DIAGRAMS





SCHEMATIC DESIGN BLOCKING DIAGRAMS

Fourth Level

SCHEMATIC DESIGN BLOCKING DIAGRAMS





+ ONE 5-BEDROOM COLIVING UNIT CIRCULATION Level 3 + TWO 2-BEDROOM COLIVING UNITS

Level 2

Level 4

+ ONE 5-BEDROOM COLIVING UNIT

Level 2

Building B

EXPLODED AXON

BODEGA

LAUNDROMAT

GYM & SAUNA

BOARD GAME CAFE

- + BOARD GAME CAFE MEZZANINE + WORKOUT AREA
- + YOGA STUDIO

+ COFFEE SHOP

Level 1

- + COLIVING LOBBY
- & BIKE STORAGE

Level 1

- + BODEGA
- + LAUNDROMAT
- + BOARD GAME CAFE
- + WORKOUT AREA
- + SAUNA





Building A FLOOR PLAN: LEVEL 1 | SCALE: 1/8" = 1'-0"

Building A FLOOR PLAN: LEVELS 2 & 3 | SCALE: 1/8" = 1'-0"





Building A FLOOR PLAN: LEVEL 3 | SCALE: 1/8" = 1'-0"

Building A

FLOOR PLAN: ROOFTOP | SCALE: 1/8" = 1'-0"





Building B FLOOR PLAN: LEVEL 3 | SCALE: NOT TO SCALE

Building B FLOOR PLAN: ROOFTOP | SCALE: NOT TO SCALE





Building C

FLOOR PLAN: LEVEL 1 INTERIOR | SCALE: 1/8" = 1'-0"

Building C FLOOR PLAN: LEVEL 1 EXTERIOR | SCALE: 1/8" = 1'-0"







BEER GARDEN ENTRY

Building C

FLOOR PLAN: LEVEL 2 | SCALE: 1/8" = 1'-0"







Building D FLOOR PLAN: LEVEL 1 | SCALE: NOT TO SCALE

Building D FLOOR PLAN: LEVEL 2 | SCALE: NOT TO SCALE





Building D FLOOR PLAN: LEVEL 3 | SCALE: NOT TO SCALE







Renderings EXTERIOR ELEVATIONS



MILK STREET ELEVATION



MILK STREET ELEVATION

Renderings EXTERIOR ELEVATIONS



MARKET STREET ELEVATION



EXCHANGE STREET ELEVATION

Renderings BUILDING A



COFFEE COUNTER



'GREENHOUSE' AND COFFEE SHOP

Renderings BUILDING C



RESTAURANT ENTRY ELEVATION



RESTAURANT BAR

04 Final Design



Site Plans NOT TO SCALE



Key Plan



Second Level





Fourth Level





BUILDING A

COFFEE SHOP COLIVING UNITS ROOFTOP DECK CIRCULATION & BOH

BUILDING B



GYM & SAUNA BOARD GAME CAFE LAUNDROMAT BODEGA CIRCULATION & BOH

First Level



Third Level



Fifth Level

BUILDING C

RESTAURANT BAR & LOUNGE

- COLIVING UNITS
- BEER GARDEN & ROOFTOP
- CIRCULATION & BOH

BUILDING D



WORK: PRIVATE WORK: COLLABORATIVE LOBBY/LOUNGE CAFE SEATING CIRCULATION & BOH

Building A RENDERINGS



COFFEE SHOP EXTERIOR



Building A PLAN SUMMARY





COFFEE COUNTER





Levels 3 & 4



Level 2 1/8" = 1'-0"



Level 5: Rooftop

Building A FLOOR PLAN

Building A

FLOOR PLAN





SECOND & THIRD LEVEL PLANS SCALE: 1/8" = 1'-0"

Building A FLOOR PLAN Building A

 \bigcirc -ELEVATOR \wedge \wedge UP DOWN LINEN STORAGE 150 SF j. \bigcirc \bigcirc LIVING ROOM & KITCHEN 390 SF BED 1 150 SF BED 2 155 SF



FOURTH LEVEL PLAN SCALE: 1/8" = 1'-0" ROOFTOP PLAN SCALE: 1/8" = 1'-0"



Buildings A & B SECTION PERSPECTIVES

Building B





GYM & SAUNA BOARD GAME CAFE LAUNDROMAT BODEGA CIRCULATION & BOH



Level 1 1/8" = 1'-0"



Level 2 1/8" = 1'-0"







ADJACENT TENANT

Building C RENDERINGS



RESTAURANT EXTERIOR









RESTAURANT BAR





Levels 2 & 3





Building C SECTION PERSPECTIVE



LIVING ROOM & KITCHEN







BEDROOM

ARTWORK BY ERIKA STEARLY

Building C

Building C





FIRST LEVEL PLAN & OUTDOOR SPACE SCALE: 1/8" = 1'-0"

BEER GARDEN ENTRY Building C

Building C





SECOND & THIRD LEVEL PLANS SCALE: 1/8" = 1'-0" ROOFTOP PLAN SCALE: 1/8" = 1'-0"







Building D



WORK: PRIVATE WORK: COLLABORATIVE LOBBY/LOUNGE CAFE SEATING CIRCULATION & BOH

COWORKING AREA



Level 1 1/8" = 1'-0"



Level 2 1/8" = 1'-0"



Level 3 1/8" = 1'-0"

Building D SECTION PERSPECTIVE

Building D FLOOR PLAN





Building D

Building D





Story Board FINAL THESIS PRESENTATION



Verbal Presentation

FINAL THESIS PRESENTATION

HOW IT STARTED

The idea for this project came as a reaction to the pandemic. When the pandemic started, many companies that had always worked in-person had to quickly adapt to a fully remote work model. This gave many people a level of flexibility they had never experienced before in the workplace before, and many companies are trying to retain much of that flexibility moving forward as we return to a 'new normal' to keep their employees happy.

In the last few years, there has a been a dramatic increase in the amount of remote workers, hybrid workers and digital nomads, who can work from anywhere as a response to the pandemic. People are valuing flexibility more than ever.

The ability to work from anywhere opens a lot of new doors, and my thesis concept was inspired by the possibilities that come from this idea that we can work from anywhere.

Something that was lost for many during the pandemic was the concept of work-life balance. When you're working from home, you're also living in your office. Work and life are centralized to the same place. One of my goals in my program was to decentralize work and life to help establish work life balance in a remote work model. This project started as a look into the future of the workplace but it has evolved into a project about the future of how we live and work

THE PROGRAM

The program for my project is essentially a community within a community meant for remote workers, digital nomads, and locals. It is made up of 4 adjacent buildings – the first level of all of the buildings is open to the public. There's a coffee shop, a bar / restaurant, a coworking space, and a board game café that's connected to a laundromat. The upper levels of two of the buildings are coliving units that are made for groups of friends or colleagues. For the most part, each floor is it's own 'unit', and there's a shared rooftop deck on each one with a view of the Portland coast.

WHY PORTLAND?

Maine has an aging population and as a state they are trying to incentivize young people to move and work there. In 2018, they initiated a Tax Incentive for millennials and Gen-Zers to move there. If you live in Maine and you graduated college after 2008, the money you spend toward paying your student loan debt each year is subtracted from your state income taxes, up to \$400 a month which is honestly pretty tempting after this grad program. Portland has a great mix of city and nature with things to do in all seasons with it being on the coast and near the mountains. There's a growing art, cultural and culinary scenes and the whole city is walkable and bike friendly

PICKING A SITE

I knew I wanted to be in the Old Port neighborhood where all of the historic buildings are, and I wanted a site that had outdoor access since that's a rare commodity in that area, which helped me narrow it down. My fiancé and I went up a few months ago to survey the buildings - it was great to meet all of the shop owners and hear about the history of the buildings. One of the buildings I'm using used to be a toy factory in the 1920's, another was a copper smith shop. All of the buildings were built between 1874 and 1920 – and I found some historic photos of them in the 1924 tax records which was interesting to see

WHO IS THE TARGET DEMOGRAPHIC?

I'm picturing this being for groups of 4-10 friends who can work remotely for a month or so and want to explore a new city together. Or for remote companies or small businesses to use for their work retreats. It'd be a great way for prospective residents to really get to experience a city like a local before committing to moving there

SITE PLAN

Building A, B, C and D. This roads on either sides are big pedestrian roads but also have cars, the cobble stone street in the middle is shut down for just pedestrian use. I was picturing local artist markets and farmers markets happening here on the weekends. The footprint of the site is just under 22,000 SF. As you can see on the site map, there are a lot of artisan shops and restaurants in the area.

Verbal Presentation

FINAL THESIS PRESENTATION

BUILDING A

This is what I'm referring to as building A. It's 4 floors, about 9000 SF total, and I am turning the first level into a coffee shop and the upper levels as coliving units. There's actually a super cute coffee shop in the basement currently but they have no room for seating so I moved them upstairs to give them more space and allow it to be a place that people could work if they want to. I added on this little "greenhouse" addition by penetrating through two existing window openings to allow for more private seating, and there's built-in's with a free library. There's a range of seating types, booths in the front for 4 people, larger tables for 6 people and then private seating for working.

The coffee shop has a connection to the lobby of the coliving space that only the tenants would have access to. As you can see, the coliving units have their own private entry. There's a check in desk, PO boxes, and bike storage since every rental would include bike access. Guests can take the stairs or elevator to their unit.

For floors 3 and 4, the entire floor is one unit that you could have to yourselves. There are 5 bedrooms with European queen beds that can be separated into twins. There are two full bathrooms and a shared kitchen and living room. The second floor has two 2-bedroom units if you have a smaller group. All guests have access to the rooftop deck that has grills and fire pits. The building overall has 14 rooms and can accommodate up to 28 people.

BUILDING B

Building B is a two level building that I've split into multiple spaces. One is a board game café that's connected to a laundromat which would be a community amenity. Rather than having in-unit laundry, I chose to add a laundromat as a way to encourage guests to socialize and get out of their apartments. I included an automat too since it will be open 24/7. There's also a mezzanine.

The Market Street side of this building has the entry to the gym. The gym has standard workout equipment on the first floor and private saunas in the back. There is also a yoga studio upstairs. I was picturing both local yoga instructors but also visiting yoga instructors teaching here for a month or so while they're staying on site. There's also a little bodega tucked in between the two buildings which was originally built as storage for the shops there.

BUILDING C

Building C is 3 floors, about 7,000 SF and has a large outdoor lot. I turned the first level into a restaurant called Rosie's, which is actually a local restaurant that's currently down the street from here but with no outdoor space. When you walk in, the left hand side is all restaurant seating and the right hand side takes you to the bar and lounge. There are two roll up garage doors that connect the bar to the exterior courtyard, where there are fire pits and picnic tables with outdoor games. There's also a permanent food truck where I pictured there being rotating small businesses and guest chefs.

There are two upper levels of the building that are living units. Each floor is its own unit with 4 bedrooms and a capacity for up to 8 guests. This building also has a rooftop deck for the guests with grills and a view of the water.

BUILDING D

Building D is the largest building, it's 3 floors and 11,500 SF. The current entry is on Exchange Street, but I relocated it to the pedestrian street here to create more of a community feel on the street. I also added skylights to pour daylight into the space. The coworking space is for locals and guests, and was designed with small businesses in mind. There are 41 desks and offices, and the floor plan is laid out so that small businesses could rent a 'zone' if they wanted to, with an office that opens to open work stations and their own conference area. There's also a podcast booth and a photography studio for product shoots.

The second floor has a large flex space that is expandable for large lecture meetings. There's a track system with folding fabric walls that allow you to open and close off the space as needed. There is also a café on this level with a kitchen that connects to the flex space, so if there's an event that needs catering, there is easy access to the kitchen. The third level has 3 more team zones and that same folding fabric door system that you can see in the renderings.

CONCLUSION

So overall, my goal is to really integrate these spaces with the existing community. The program gives local businesses the ability to provide opportunities for start ups and to allow people to experience Portland like a local. It also boosts Portland's economy and tourism revenue, while attracting potential young residents to the area. This model could be a way for digital nomads to actually grow roots somewhere. Thank you!



Podium Presentation

Thesis Podium Event was hosted on November 29, 2022 at Drexel University. Attendees included graduate and undergraduate students, professors, industry professionals and thesis advisors.



employee engagement & wellbeing, hybrid work model, coworking, pandemic burnout Interior Architecture Thesis | Lise Singer



the engagement-wellbeing paradox

Employee engagement & wellbeing typically have a reciprocal relationship

During the pandemic, the relationship between wellbeing and engagement split.

Wellbeing decreased while employee engagement and productivity hit record highs.

This split caused people to burnout, which contributed to The Great Resignation.



pandemic studies

- engagement - wolfbeing

Presentation Transcript

Hi I'm Lisa, and the title of my thesis is "Unprecedented Times: How the Covid-19 pandemic changed the future of work".

The inspiration for my thesis came from my group of my friends - last year during the pandemic, all of their jobs went remote so they rented a house together in Colorado and all worked there. I wasn't invited so I don't have a picture of the actual house but this is how I imagine it.

Gartner has been studying the relationship between employee engagement and wellbeing since the recession in 2008. Since then, the relationship of engagement & wellbeing has been reciprocal - meaning when one increases. so does the other. This reciprocal relationship is what prevents burnout. However, during the pandemic, for the first time since they've been studying it, this relationship split. This split caused record breaking burnout rates, which is what caused over 4.5 million Americans to willingly quit their jobs in one month alone last year.

"[Companies] used to compete for talent on the basis of how awesome our offices were to work in. Now we compete on a totally different dimension, which is flexibility.'

Steve Hafner, CEO of Kayak







The CEO of Kayak recently said "Companies used to compete for talent on the basis of how awesome our offices were to work in. Now we compete on a totally different dimension, which is flexibility". In a recent survey, 54% of employees said they'd leave their current job for a position that paid less but had more flexibility, which is an interesting indication of where workplace values are heading.

A hybrid workplace model mixes in-office and remote work. It increases flexibility, work-life balance, wellbeing, and productivity. The hybrid model also decreases turnover rates, commute time and gas money, carbon emissions, and overhead for employers. On average, remote workers save 5k per year and employers save 11k per year per employee. Currently, 74% of US companies are offering hybrid model. Only about half of those companies offered one pre-pandemic.

Before the pandemic, there were only two primary work modes: colocated, meaning in-office, and distrubuted, meaning remote. Now, four work modes are recognized. Beyond just considering where we work, companies are now considering how we work. Working alone together and working together apart are two work models I want to focus on in my thesis programming. I was inspired by a precedent study of space in Spain shown on the left. I'm looking forward to using what we've learned about how we work to inform the design of a coworking and coliving space that reacts to the changing role of work in our lives.

Design Probe: Atmosphere & Materiality

Completed November 21, 2022



Design Probe: Scale

Completed November 14, 2022

Object Study

Two of the most prominent needs in working spaces are flexibility and privacy. Work spaces need to be adaptable to our ever-changing needs. In this partition study, I am using fabric and opacity as a solution to these two problems. This glazing system is composed of two curtain tracks: one opaque and one translucent. This allows occupants to choose between full transparency, medium privacy, and maximum privacy. Maximum privacy would be helpful for private meetings, or to maximize focus and minimize distraction.





Full Transparency











Maximum Privacy





Potential Application
Design Probe: Scale

Completed November 14, 2022

Beacon, New York: Potential Thesis Site

Selected Attractions







Beahive Coworking Space 1,500 SF



Lodging The Roundhouse Hotel,

The Dutchess Inn & Spa, Beacon Bed & Breakfast



Dia:Beacon



If you've read this far, thank you for taking the time to follow along the journey of my thesis project! It has been a challenging and rewarding project and I am really proud of how it turned out. I never would have been able to do it without my fiancé Andrew, my dog Rusty, my parents, my friends, my professors William Mangold & Sarah Lippmann, my advisor Sequoyah Hunter-Cuyjet, and of course, my local wine store.

The End